

# PLATINUM CONNECT

Let us do the running around and call you to organise the connection of all your utilities

Guardian Mortgages and Finance has partnered with Direct Connect to provide you with a free utility connection service

## Connection Information

### Platinum Connect

The Platinum Connect service is tailored to ensure that as a vendor or purchaser the transition from your existing home to your new residence is as smooth and hassle free as possible.

Platinum Connect will save you hours on the phone calling service providers to arrange your connections. In an 8-10 minute phone call we will arrange for connection of your electricity, telephone, gas and internet. We will also process your disconnections at the same time.

### Direct Connect will call you:

During this call we will be able to arrange for your connections to electricity, telephone, gas, internet home and contents insurance.

### How does Direct Connect do it?

Our integrated IT and service systems connect directly to our utility service providers to ensure a smooth move-in connection transition for our customers. During this call we will be able to arrange for your connections to electricity, telephone, gas, and internet.



## How to Connect

1

Complete the application form overleaf.

2

Your Mortgage Broker will forward your details to our customer service team and we will investigate your connection options.

3

Once we have received your application, Direct Connect will call you within 24 hours to confirm your details (except on weekends and public holidays), and assist you with all of your utility connections and disconnections.

This service is provided for you by your Mortgage Broker There is no obligation, no contracts and the service is free.



## Application Form

Please indicate which utilities you wish to have connected

Electricity
  Gas
  Phone
  Internet
  Pay TV
  Home and contents Insurance

### Address Details

What is the address of the property you are moving into?

				Postcode					

### Personal Details

Title									
Sur name									
Given name/s									
Date of Birth									
Drivers Licence no.									
Licence State		Expiry							

### Contact Details

What is your current address?

				Postcode					

Home Phone									
Mobile Phone									
Work Phone					Fax				
Email Address									

Guardian Mortgages and Finance  
Theresa Lonergan - 0412 076 191



DECLARATION AND EXECUTION: By signing this application, I/we: consent to Direct Connect arranging for the connection and disconnection of the nominated utility services and to providing information contained in this application to utility providers for this purpose; acknowledge having been provided with terms and Conditions of Supply of Direct Connect and having read and understood them together with the Privacy Collection Notice set out below; declare that all the information contained in this application is true and correct and given of their own free will; expressly authorise Direct Connect to provide any information disclosed in this Application to a supplier or potential supplier of the Services in accordance with the Privacy Collection Notice and to obtain any information necessary in relation to the Services; expressly authorise Direct Connect to provide any information disclosed in this Application to an information provider for the purpose of that information provider disclosing it to a supplier or potential supplier of the Services in accordance with the Privacy Collection Notice and to obtain any information necessary in relation to the Services; consent to Direct Connect contacting me by telephone or by SMS in relation to the marketing or promotion of all of the services listed under the heading "Utility Connections" above even if we/I have not applied for the connection of those services in this application. This consent will continue [for a period of 1 year from the date of our/my execution of this application/until [28] days after we/I disconnect the last of the services in respect of which this application is made]; acknowledge that this consent will permit Direct Connect to contact us/me even if the telephone numbers listed on this application form are listed on the Do Not Call Register; understand that under the requirements of the Privacy Act 1988, Direct Connect will ensure that all personal information obtained about me/us will be appropriately collected, used, disclosed and transferred and will be stored safely and protected against loss, unauthorised access, use, modification or disclosure and any other misuse; authorise the obtaining of a National Metering Identifier (NMI) for my residential address to obtain supply details; consent to Direct Connect disclosing my/our details to utility providers (including my/our NMI and telephone number); declare and undertake to be solely responsible for all amounts payable in relation to the connections and/or supply of the Services and hereby indemnify Direct Connect and its officers, servants and agents and hold them indemnified against any charges whatsoever in respect of the Services; acknowledge that, to the extent permitted by law, Direct Connect shall not be liable for any loss or damage (including consequential loss and loss of profits) to me/us or any other person or any property as a result of the provision of the services or any act or omission by the utility provider or for any loss caused by or in connection with any delay in connection, disconnection or provision of, or failure to connect or disconnect or provide, the nominated utilities; acknowledge that whilst Direct Connect is a free service I/we may be required to pay standard connection fees or deposits required by various utility providers; acknowledge that the Services will be provided according to the applicable regulations and that the time frames and terms and conditions of the nominated utility providers bind me/us and that after hours connections may incur additional service fees from utility providers; acknowledge that the Mortgage Broker listed on this application form may receive a benefit from Direct Connect in connection with the provision of the service being provided to me/us by Direct Connect; and acknowledge the entitlement of Direct Connect and its associates, agents and contractors, to receive a fee or remuneration from the utility provider and that such fee or remuneration will not be refunded to me as a rebate in connection with the provision of the utility connection services. By signing this application form, I warrant that I am authorised to make this application and to provide the consents, acknowledgements, authorisations and other undertakings set out in this application form on behalf of all applicants listed in this application form.

Signed

Date 

--	--	--	--	--	--	--	--	--	--